

KATY SKELTON GA LLC

LIMITED WARRANTY

This Limited Warranty covers defects in workmanship and materials for a period of one year from delivery of item. During the warranty period, Katy Skelton GA LLC (dba Katy Skelton) will replace or repair at its sole discretion any defective Katy Skelton product returned to us by its original purchaser. Detailed photographs must be provided to Katy Skelton to review for consideration of repair or replacement.

This warranty does not cover problems that result from abuse, accident, misuse, or problems with electrical power. It specifically excludes products for which Katy Skelton has not received payment.

Additional terms for **Wooden Furniture**:

In the case of any wooden furniture item splitting or cracking, or for any other manufacturing defects, we will repair or replace the affected product. Our warranty does not cover color discoloration or fading of the finish due to UV/sun exposure, it also does not cover any damage due to regular use or expected wear and tear of a product.

Additional terms for **Lighting**:

Any lighting product that is found to be defective during installation may be returned for a replacement. On site repairs will not be reimbursed unless first approved by Katy Skelton in writing. Any damage to fixture or finish caused during installation will not be covered by our limited warranty. Patina on the finish is not considered a defect. Wearing gloves during installation of your fixtures will allow them to patina evenly over time.

RETURN POLICY

We are proud to offer customizations on most of our items including lighting, casegoods, upholstery and tables. All customized or made-to-order items are final sale. Any made-to-order or custom order that is cancelled before production will incur a 6% fee to cover any credit card processing fees. Once an item has gone into production, a 25% fee will be applied to any cancelled orders.

Please notify us within 5 business days of receipt of a defective or damaged item. Any shipping damages must be noted and photographed at time of receipt. Please send photos of packaging and damaged product to info@katyskelton.com. Refunds will be given for damaged products once they are returned and inspected by our team.

Stock items that are not customized or made-to-order can be returned within 10 days in their original packaging. A 10% restocking fee will be charged for all returns, and return shipping is the responsibility of the client. Refunds will be issued once the product is returned and inspected.

Please note that changes or modifications may be made in production on all made-to-order items, which may impact the design.

For questions regarding this warranty and return policy, please contact us at 347.930.9363 or info@katyskelton.com. You can also submit your information on our website on the "Contact" tab.

www.katyskelton.com